

# Continuity of Care in a Digital Age: a Mix of Perspectives

## Full day forum



To celebrate Information Awareness Month the NZ Branch of the RMAA invites you to consider the tools of digital continuity.

This day long session will provide participants with a range of presentations covering the use of interactive web tools in the public sector, the importance of information architecture and the role of open standards, open formats and open source software in ensuring access to digital information over time.

The session will include:

- **An introduction to Information Architecture:** Brian Lyall, Kapiti Coast District Council
- **Disinformation awareness; digital dark age or age of digital enlightenment:** Dr John Rankin, Director Affinity Limited
- **Exploring public records management behaviours in Wiki supported public consultation activities in NZ Public Sector:** Anita Rapson, Energy Efficiency and Conservation Authority
- Don Christie, President of the New Zealand Open Source Society
- Mick Crouch and Euan Cochrane from Archives New Zealand

A full programme will be available soon.

**RMAA CPD Points = 1**

### Event details

Date: 18 May 2010  
Time: 10.00am – 4.00pm  
Registration and morning tea from **9.30am**  
Where: KPMG, 10 Customhouse Quay, Wellington, Level 9

Registrations close: 10 May 2010

### Cost (No GST payable)

RMAA Members	
FRMA/MRMA	\$54
ARMA	\$57
Individual/Corporate	\$60
Non RMAA Members	
ARANZ/ASA/IIM Members	\$77
Others	\$85

Includes: Lunch, morning and afternoon tea

## REGISTRATION

If you are registering using your credit card please do so online: [www.rmaa.com.au](http://www.rmaa.com.au)  
If you require an invoice in order to pay please complete the following details and forward via Fax: Australia 1800 333 802 or New Zealand 0800 400 626  
Email: [susan.henshaw@rmaa.com.au](mailto:susan.henshaw@rmaa.com.au)

Name: \_\_\_\_\_  
Company: \_\_\_\_\_  
Address: \_\_\_\_\_  
Email: \_\_\_\_\_  
Telephone: \_\_\_\_\_  
Dietary Requirements: \_\_\_\_\_  
Association & Member No.: \_\_\_\_\_





## Registration Terms & Conditions

All registrations for RMAA events are made subject to the terms and conditions of RMAA as set out below:

### Payment Terms

Online Registration: Payment is required upon registration.

For invoices: Payment is required within 30 days of the registration being received. Invoices will be sent electronically upon registration being received.

### Methods of Payment

Payments are accepted in Australian dollars and include 10% GST. New Zealand based events are payable in New Zealand dollars and do not attract any GST

Cheques should be made payable to RMAA and sent to RMAA, PO Box 276, St Helens, TAS Australia 7216

Payments can also be made by credit card (Visa/Mastercard).

Payment "at the door" is not accepted.

### Registration Fee

The registration fee covers attendance at all sessions, refreshments, any event documentation on the day, enrolment fee and Statement of Attainment / Qualification Certificates.

### Cancellations

Cancellations received in writing at least 10 days prior to the first day of the event will be refunded in full less an administration charge of 20%

Notice of cancellation must be received in writing and submitted by emailing [susan.henshaw@rmaa.com.au](mailto:susan.henshaw@rmaa.com.au)

We recommend using a method of recorded delivery to ensure notice of cancellation is received.

Should you need to cancel your registration less than 10 days before the first day of the event, the registration fee remains payable in its entirety although a substitution will be accepted.

Failure to attend an event does not negate your commitment to pay for attendance. If there are extenuating circumstances, please contact [susan.henshaw@rmaa.com.au](mailto:susan.henshaw@rmaa.com.au) and the cancellation request will be assessed on its merit.

### Substitutions and Name Changes

Substitutions are acceptable at any time. If you have registered as a member, but need to substitute with a non-member, the difference will be invoiced. To inform us of a name change, please email [susan.henshaw@rmaa.com.au](mailto:susan.henshaw@rmaa.com.au) We regret that we are not able to transfer places between conferences or events.

### Indemnity

It may be necessary for reasons beyond the control of the organisers to alter the venue, content or the timing of the programme. We will endeavour to keep you abreast of such changes but any reasonable change to the event format will not constitute a reason to refund the event fee. Should the event be postponed, we will endeavour to reschedule the event. If, for reasons beyond the control of RMAA, an event is cancelled, a full refund will be made. We are not liable to pay any incurred costs resulting from any postponement or cancellation.

### Security

RMAA is committed to ensuring that the submission of sensitive information, such as credit card details, is safe and secure. We employ reputable and reliable service providers to ensure such information is protected. All information we hold is kept secure with access limited to personnel charged with the processing of such data. All personal data is gathered and processed in line with the Data Protection Act and RMAA' privacy policy